

# Salute RDX

# 3-1 Alternating Anti-Decubitus System



# **User Manual**

#### **Prius Healthcare USA**

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# IMPORTANT SAFEGUARDS



When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

#### \*HOUSEHOLD USE ONLY\*

#### CAUTION - READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

#### **WARNING** – To reduce the risk of electrocution:

- 1. Always unplug product immediately after use.
- 2. Do not use while bathing.
- 3. Do not place or store product where it can fall or be pulled into a tub or sink.
- 4. Do not place in or drop into water or other liquids.
- 5. Do not reach for product that has fallen into water. *Unplug immediately*.

#### **WARNING** – To reduce the risk of burns, electrocution, fire or injury to persons:

- 1. The product should never be left unattended when plugged in.
- 2. Close supervision is necessary when the product is used by, on, near children or physically challenged individuals.
- 3. Use the product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 4. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it is has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
- 5. Keep the cord away from heated surfaces.
- 6. Never block the air opening of this product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and other similar debris.
- 7. Never drop or insert objects into any openings.
- 8. Do not use outdoors, operate where aerosol (spray) products are being used or where oxygen is being administered.
- 9. DISCONNECT POWER SUPPLY BEFORE OPENING.
- 10. The product has no user serviceable parts except for fuse replacement.
- 11. Keep the pump and tubing (including protective sleeves) away from sources of liquid and open flames.
- 12. Keep the pump and tubing away from sharp objects.
- 13. If pain, irritation, numbness, swelling, or redness occurs discontinue use and contact a healthcare professional.
- 14. Power cable & pump shall be placed at the foot-side of the patient to prevent any risk of strangulation due to cable.
- 15. Please ensure the Salute RDX Alternating Pressure System is used with stable power or in connection with UPS.
- 16. This device can be used in home healthcare and professional healthcare environment.
- 17. This device can be used in home healthcare and professional healthcare environment.
- 18. This device should not be used adjacent to or stacked with other equipment.
- 19. Medical electrical equipment needs special precautions regarding EMC and needs to be installed according to the EMC information provided.
- 20. Do not obstruct the mains plug or position the equipment where the connection to the mains line can be accidentally disconnected.

#### **Intended Users**

- Healthcare professionals or caregivers who are at least fifteen years in age, with the ability to read and understand English and Westernized Arabic Numerals.
- This device should not be operated by patient.

### 1. The Purpose of this Manual

This operation manual focuses on the set up, cleaning and routine maintenance of the *Salute RDX 3-1 Alternating Anti-Decubitus System*. We recommend keeping this manual available to answer question related to this system.

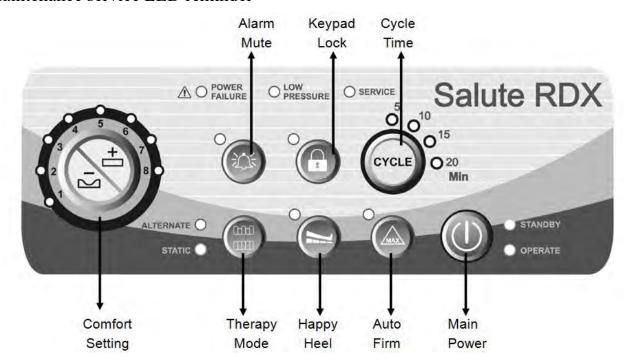
### 2. Product Description

Salute RDX 3-1 Alternating Anti-Decubitus System is a pressure ulcer prevention mattress replacement system designed for use in the home, at a nursing facility or in a hospital environment. Use of this system on a standard bed frame is possible; however the use of this system on a bed frame designed for a healthcare environment is preferred.

The system consists of an electronic control unit with a membrane control panel and a replacement mattress containing 18 air cells arranged in a transverse manner. The air cells are designed with Micro Low Air Loss feature to assist in managing the moisture on a patient's skin by allowing additional air to circulate on mattress surface. Another unique feature is the **Happy Heel** TM which provides independent comfort control settings for the heel section allowing improved patient outcomes as well as additional patient comfort.

#### **Master Control Unit Features**

- 3-1 alternation and static therapy
- Intuitive LED indicator for function status
- 8 adjustable comfort setting
- Visual and audible alarms for low pressure and power failure
- Happy Heel <sup>TM</sup> provides extra comfort settings for the heel section
- Keypad lock out function
- Maintenance service LED reminder





Main Feature	Description		
STATIC COMMISSION STATIC	Therapy Mode allows you to select Alternation or Static Therapy.		
	Happy Heel is an independent pressure control for the heel section of the mattress to assist in improved patient outcome as well improving patient comfort.		
MAJE	Auto Firm allows for a quick inflation in static mode.		
	Alarm Mute allows you to mute the alarm while corrective action is being taken to determine the cause of alarm.		

**Salute RDX Air Mattress Therapy System** is recommended for use in the prevention and treatment of decubitus (pressure) ulcers stage I – III (medium risk). For higher risk patients please contact *Prius Healthcare USA* additional product offerings to address higher risk patients. **813-854-5464** 

# **△** Caution

Alternating pressure therapy is not recommended for patients who have serious pain or pain-sensitive symptom. In such cases please contact *Prius HealthcareUSA* for additional product offerings. **813-854-5464**.

#### **Mattress Features**

- Therapeutic micro low air loss helps manage moisture and provides alternating therapy to prevent and treat pressure ulcers
- Modularized design allows for easy cleaning and replacement of air cells
- Highly vapor permeable and oversized pliable quilted nylon top cover provides low shear, friction and moisture protection
- CPR quick release for rapid deflation
- Integrated power cable management assists in safety and organization of power cables
- Cell in cell design provides additional protection for upper torso and sacrum in the event there is a loss of power
- 2" convoluted foam base provides additional safety in the event of a loss of power
- Recommended maximum safe working capacity of 500 lbs



# 3. Technical Data



### **Master Control Unit**

Model Name	Salute RDX Control Unit	
Model No.	FC-PHR0032	
Size (inch) LxWxH	13.5" x 5.4" x 8.3"	
Weight(lbs)	7.5	
Cycle Time (min)	5, 10, 15, 20 min	
Min Operating Pressure	12 +/- 6mmHg	
Max Operating Pressure	47 +/- 6mmHg	
Max Flow-rate	≥6 L/min	
Rated Voltage	AC 110-120V	
Max Current	0.2 Amp	
Fuse Rating	1A 250V	
Rated Frequency	60 Hz	
Classification	Class II, Type BF Not AP/APG type	
Ingress of Water Protection	IP21	
Mode of Operation	Continuous	
Power Cable	15ft, non-shielding, AC powered	
Environment (Tomperature)	Operation: 15°C to 35°C (59°F to 95°F)	
Environment (Temperature)	Storage:5°C to 60°C (41°F to 140°F)	
Environment (Humidity)	Operation: 30% to 75% noncondensing	
	Storage: 30% to 90% non-condensing	
Operation Atmospheric Pressure Range	800 hPa to 1060 hPa	
Operation Altitude	0 meters to 2000 meters	
Standard	IEC 60601-1, CAN/CSA C22.2 No. 60601-1, IEC 60601-1-11, IEC 60601-1-2	

# **Mattress Replacement (applied part)**

Model Name	Salute RDX Air Mattress
Model No.	FM-PHR0040
Size (inch) LxWxH	80" x 36" x 8"
Weight (lbs)	25.3
Cells Number	18 cells
Cells Material	Nylon coated with PU
Cover Material	Nylon woven fabric w/ PU coating finish
Base Material	Woven Polyester fabric w/ PVC backing

Please make sure the designated Salute RDX control unit is connected with the designated Salute RDX mattress before use.

#### **Symbol Definition**

ⅉ	Type BF Protection Against Electronic Shock		Class II Equipment
	Refer To Instruction Manual / Booklet NOTE Background colour: blue Symbol: white	Z.	Waste Disposal
$\triangle$	Caution, Consult accompanying documents	$\sim$	Alternating Current

# 4. Instruction for Proper Use



- 1. Remove the control unit from the box and hang it at the foot end of the bed using the hooks on the back of the control unit.
- 2. Plug the power cord into an appropriate outlet.
- 3. If applicable remove the existing mattress from the bed frame.
- 4. Remove the Salute RDX replacement mattress from its packaging and place it directly on the bed frame.
- 5. Make sure that the connecting hose is positioned at the foot of the bed near the control unit.
- 6. Secure the mattress to the bed frame using the straps on the bottom of the replacement mattress to prevent it from moving.
- 7. Connect the mattress hose connector to control unit. Make sure the connection is secure.

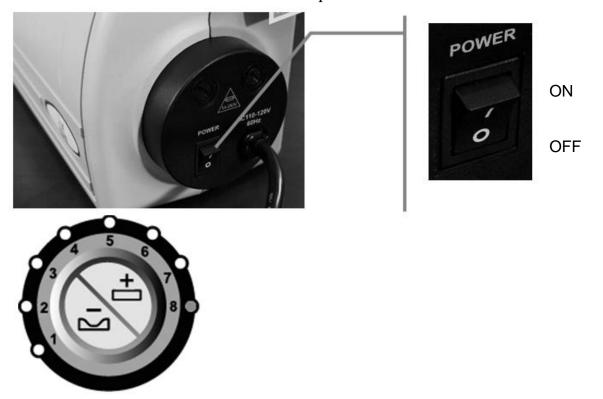


8. Check the CPR valve to make sure it is set in the "Close" position.





9. Turn on the control unit using the power switch located on the side of the unit. Select the auto firm comfort control dial for quick inflation.



10. During the inflation process, the low pressure LED will be displayed until the mattress is properly inflated, . The inflation time of the mattress can take 30 to 40 minutes. For quicker inflation a portable blower unit is available. Please contact Prius Healthcare USA for additional information, (813) 854-5464.



- 11. When the mattress is fully inflated, set the dial in accordance with the patient's size and weight.
  - Run the system check.
  - The system is ready for use.
  - Now the patient can be transferred onto the mattress.



#### **Alarm Function**

The *Salute RDX 3-1 Alternating Anti-Decubitus System* is equipped with a visual and audible alarm in the event of low pressure. During the initial inflation period the system is in low pressure mode and the low pressure LED will illuminate. The audible alarm is set with a delay function to take into consideration the inflation time. The alarm will activate automatically after 45 minutes if the unit does not inflate properly.

When the mattress pressure drops from the set pressure during patient re-positioning the audible alarm will switch to a 5 minute delay to avoid undesired alarm activation.

Alarm Indication	Description	
⚠ O POWER FAILURE	Indicates a loss of power.	
O LOW PRESSURE	Indicates low pressure.	
SERVICE	Indicates service is required after 3 years of usage.	

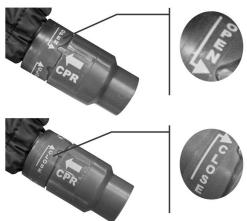
#### **Deactivation of audible alarm:**

Press alarm mute button to mute the audible alarm, please remember to press again the button to unlock the audio function.



#### **CPR Valve**

The Salute RDX 3-1 Alternating Anti-Decubitus System is equipped with a CPR emergency valve which facilitates a rapid deflation by turning the CPR valve to the "OPEN" position.





## 5. Cleaning

#### The Mattress

The mattress should be cleaned weekly using a damp soft cloth and mild detergent. If the top cover or base cover becomes excessively soiled, put on clean gloves, plastic gown and eye protection and remove top and base covers from the air cells and tubing. Place soiled covers in an appropriate container in accordance with your facilities standard operating procedures for contaminated waste, replace mattress with clean covers.

Covers can be washed and thermally disinfected in a washing machine by following the procedures below: (NOTE: Never use phenol based cleaning solutions).

Industrial	Break wash	Cold	10 minutes
	Main wash	60°C(140°F)	6 minutes
	Main wash	70°C(158°F)	10 minutes
	Extraction	, ,	2 minutes
	Cold Rinse		
	Extraction		5 minutes
Domestic	Pre-wash	Cold	
	Main Wash	70°C(158°F)	10 minutes
	Extraction		2 minutes
	Cold Rinse		
	Extraction		5 minutes

#### Tumble Drying or Tunnel Drying is not recommended.

Mattress Cells can be wiped down with a solution of sodium hypochlorite 1000 ppm or any other non-phenol based germicidal cleaning solution.

### **The Master Control Unit**

### **Caution**

SWITCH OFF THE ELECTRICAL SUPPLY TO THE PUMP AND DISCONNECT THE POWER CORD FROM THE MAIN SUPPLY BEFORE CLEANING AND INSPECTION

The pump unit should also be cleaned weekly using a damp soft cloth and mild detergent. The pump casing is manufactured using ABS plastic, if the case is soiled the pump can be wiped down with a sodium hypochlorite solution dilution of 1000ppm or any EPA approved hospital grade disinfectant.

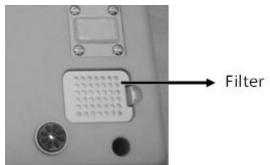
(NOTE: Do not use phenol based cleaning solution).

The air filter should also be cleaned and checked as often as possible at a minimum of every six months. The air filter can be accessed through the air filter cover on the back of the unit. To remove, pinch the center of the filter and pulling outward.



#### **Replace Air Filter**

- 1. Remove air filter cover to access air filter. Pinch the center of air filter and pull outward, replace with a new filter.
- 2. If air filter opening is soiled use a soft bristle brush to remove dust and dried-on soil.



#### **NOTE:**

- 1. Do not use any phenol based cleaning solutions.
- 2. Switch off the electrical supply to the pump and disconnect the power cord from the main supply before cleaning and inspection.

#### **Waste Disposal**

This Product has been supplied by an environmentally conscious manufacturer that complies with the WEEE.

This product may contain substances that could be harmful to the environment if disposed of in places that are not approved by your state, local or federal laws. Please be environmentally responsible and recycle this product through your recycling facility at its end of life.



#### **IP21**

The IP Code (or International Protection Rating, sometimes also interpreted as Ingress Protection Rating\*) consists of the letters IP followed by two digits and an optional letter.

### First Digit: Solids

The first digit indicates the level of protection that the enclosure provides against access to hazardous parts (e.g., electrical conductors, moving parts) and the ingress of solid foreign objects.

### Second Digit: Liquids

Protection of the equipment inside the enclosure against harmful ingress of water.

IP Number	First Digit - SOLIDS	Second Digit - LIQUIDS
IP21	Protected from touched by fingers and objects greater than 12.5mm.	Against water : Vertical water drips.



## 6. Storage and Care

#### **Master Control Unit:**

- Check the power cord and plug for abrasions or excessive wear.
- Plug in the control unit and verify air flows from the units hose connection ports.
- Place in plastic bag for storage.

### **Overlay Mattress:**

- Check the air manifold for kinks or breaks and replace if necessary.
- Turn the CPR valve to the open position and disconnect the air tubes from the control unit to allow the mattress to quickly deflate. Starting at the head end of the mattress roll the unit up and use the base mount straps to secure.
- Place mattress in a plastic bag of storage.

Please follow the recommended guidelines below when the system is being stored or transported to another location:

Temperature limitations:  $5^{\circ}\text{C} (41^{\circ}\text{F}) \sim 60^{\circ}\text{C} (140^{\circ}\text{F})$ 

Relative Humidity: 30% to 90%



# 7. Maintenance & Troubleshooting

Daily maintenance is not required. Caregivers should check the patient and control unit setting every two hours. This equipment should only be serviced by a qualified and authorized technician. For common troubleshooting tips please refer to the chart below.

Symptom	Inspection Procedures	Possible Solution	
The pump is not functioning.	1. Check power source	1. Connect to proper power	
	connection.	source.	
	2. Check for blown fuse.	2. Replace fuse.	
		3. Refer to qualified service	
		technician if problem persist.	
Low pressure LED is	1. Check for loose hose	1. Make sure connectors are	
constantly illuminated or	connections.	secured.	
mattress is not inflating while	2. Check CPR valve.	2. Make sure CPR valve is set	
pump is in operation.	3. Check for air cells for holes	to "CLOSE" position.	
	or tears other than intended	3. Replace damaged air cell if	
	designed.	necessary.	
		4. Refer to qualified service	
		technician if problem persist.	
Pump is noisy.	1. Make sure pump is resting	1. Reposition the pump.	
	against solid surface.	2. Refer to qualified service	
		technician if problem persist.	
Alarm continuely sounding	Check alarm light and make	Press alarm mute button and	
	sure all functions are working	check pump and mattress for	
	normally.	proper connection or leaks.	
	2. Check all connections, check	2. Reconnect all connections	
	mattress cells for leaks and	and make sure connect well,	
	make sure all functions are	if the alarm still sounding	
	working properly.	please contact Prius	
		Healthcare for further	
		instruction.	



#### 8. EMC Related Notifications

#### Manufacturer's declaration-electromagnetic emissions

The **Salute RDX** is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the **Salute RDX** should assure that it is used in such an environment.

Emission test	Compliance	Electromagnetic environment-guidance (for home and professional healthcare environment)
RF emissions CISPR 11	Group 1	The <b>Salute RDX</b> uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	The <b>Salute RDX</b> is suitable for use in all establishments, including domestic establishments and
Harmonic emissions IEC 61000-3-2	Not applicable	those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Voltage fluctuations /flicker emissions IEC 61000-3-3	Not applicable	

# Recommended separation distance betweenportable and mobile RF communications equipment and the Salute RDX

The **Salute RDX** is intended for use in an electromagnetic environment (for home and professional healthcare) in which radiated RF disturbances are controlled. The customer or the user of the **Salute RDX** can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the **Salute RDX** as recommended below, according to the maximum output power of the communications equipment.

Rated maximum	Separation distance according to frequency of transmitter m		
output power of			
transmitter W	150 kHz to 80 MHz	80 MHz to 800 MHz	800 MHz to 2,7 GHz
	$d=1,2\sqrt{P}$	$d=1,2\sqrt{P}$	$d = 2.3\sqrt{P}$
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3
10	3.8	3.8	7.3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.



### Manufacturer's declaration-electromagnetic immunity

The **Salute RDX** is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the **Salute RDX** should assure that it is used in such an environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance (for home and professional healthcare environment)
Electrostatic discharge(ESD) IEC 61000-4-2	Contact:±8 kV Air±2 kV,±4 kV,±8 kV, ±15 kV	Contact:±8 kV Air±2 kV,±4 kV,±8 kV, ±15 kV	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/burst IEC 61000-4-4	± 2kV for power supply lines ± 1kV for input/output lines	± 2kV for power supply lines Not applicable	Mains power quality should be that of a typical home healthcare environment.
Surge IEC 61000-4-5	$\pm 0.5$ kV, $\pm 1$ kV line(s) to line(s) $\pm 0.5$ kV, $\pm 1$ kV, $\pm 2$ kV line(s) to earth	± 0.5kV, ±1kV line(s) to line(s) Not applicable	Mains power quality should be that of a typical home healthcare environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	Voltage dips: 0 % <i>U</i> T; 0.5 cycle 0 % <i>U</i> T; 1 cycle 70 % <i>U</i> T; 25/30 cycles  Voltage interruptions: 0 % <i>U</i> T; 250/300 cycle	Voltage dips:  0 % UT; 0.5 cycle  0 % UT; 1 cycle  70 % UT; 30 cycles  Voltage interruptions:  0 % UT; 300 cycle	Mains power quality should be that of a typical home healthcare environment. If the user of the <b>Salute RDX</b> requires continued operation during power mains interruptions, it is recommended that the <b>Salute RDX</b> be powered from an uninterruptible power supply.
Power frequency(50, 60 Hz) magnetic field IEC 61000-4-8	30 A/m 50 Hz or 60 Hz	30 A/m 60 Hz	The <b>Salute RDX</b> power frequency magnetic fields should be at levels characteristic of a typical location in a typical home healthcare environment.
NOTE UT is the a.c. mains voltage prior to application of the test level.			

<sup>\*</sup> During DIP interference, the pump will outage these normal. The cells connected with pump still have air inside which won't affect the use and function of the system.



<sup>\*</sup> During DIP, pump will show abnormal but won't affect essential performance and no need to worry the basic safety.

### Manufacturer's declaration-electromagnetic immunity

The **Salute RDX** is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the Salute RDX should assure that it is used in such and environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance (for home and professional healthcare environment)	
Conducted RF IEC 61000-4-6	3 Vrms: 0.15 MHz – 80 MHz 6 Vrms: in ISM and amateur radio bands between 0.15 MHz and 80 MHz	3 Vrms: 0.15 MHz – 80 MHz 6 Vrms: in ISM and amateur radio bands between 0.15 MHz and 80 MHz	Portable and mobile RF communications equipment should be used no closer to any part of the <b>Salute RDX</b> including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.	
Radiated RF IEC 61000-4-3	80 % AM at 1 kHz  10 V/m  80 MHz – 2.7 GHz  80 % AM at 1 kHz	80 % AM at 1 kHz  10 V/m  80 MHz – 2.7 GHz  80 % AM at 1 kHz	Recommended separation distance: $d = 1, 2 \sqrt{P}$ $d = 1, 2 \sqrt{P}$ 80MHz to 800 MHz $d = 2, 3 \sqrt{P}$ 800MHz to 2,7 GHz Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Interference may occur in the vicinity of equipment marked with the following symbol:	

NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.



# Manufacturer's declaration-electromagnetic immunity Test specifications for ENCLOSURE PORT IMMUNITY to RF wireless communications equipment

The **Salute RDX** is intended for use in the electromagnetic environment (for home and professional healthcare) specified below.

The customer or the user of the Salute RDX should assure that it is used in such an environment.

Test frequency (MHz)	Band <sup>a)</sup> (MHz)	Service <sup>a)</sup>	Modulation b)	Maximum power (W)	Distance (m)	IMMUNITY TEST LEVEL (V/m)	Compliance LEVEL (V/m) (for home and professional healthcare)
385	380 –390	TETRA 400	Pulse modulation b) 18 Hz	1.8	0.3	27	27
450	430 – 470	GMRS 460, FRS 460	FM c) ±5 kHz deviation 1 kHz sine	2	0.3	28	28
710	704 – 787	LTE Band 13, 17	Pulse modulation b) 217 Hz	0.2	0.3	9	9
745							
780							
810	800 – 960	GSM 800/900,	Pulse modulation b)	2	0.3	28	28
870		TETRA 800, iDEN 820,					
930		CDMA 850, LTE Band 5	18 Hz	2			
1720	1700 – 1990	GSM 1800; CDMA 1900;	Pulse modulation b) 217 Hz	2	0.3	28	28
1845		GSM 1900; DECT;					
1970		LTE Band 1, 3, 4, 25; UMTS					
2450	2400 – 2570	Bluetooth, WLAN, 802.11 b/g/n, RFID 2450, LTE Band 7	Pulse modulation b) 217 Hz	2	0.3	28	28
5240	5100 – 5800	WLAN 802.11 a/n	Pulse modulation b) 217 Hz	0.2	0.3	9	9
5500							
5785							

NOTE If necessary to achieve the IMMUNITY TEST LEVEL, the distance between the transmitting antenna and the ME EQUIPMENT or ME SYSTEM may be reduced to 1 m. The 1 m test distance is permitted by IEC 61000-4-3.

Caution: If abnormal behavior is observed due to EM disturbances, please relocate the device accordingly.

Caution: Please do not use any other cables or accessories not approved by the manufacturer in this manual to avoid negative influence on electromagnetic compatibility.

a) For some services, only the uplink frequencies are included.

b) The carrier shall be modulated using a 50 % duty cycle square wave signal.

c) As an alternative to FM modulation, 50 % pulse modulation at 18 Hz may be used because while it does not represent actual modulation, it would be worst case.

### 9. Expected Service Life

For maintain basic safety and essential performance in regards to EMC, the Salute RDX pump has an expected service life of five years. To maintain the condition of the pump, have the pump serviced regularly according to the schedule recommended by Prius Healthcare. Medical electrical equipment needs special precautions regarding EMC. Shall the device be used within one mile distance from AM, FM, or TV broadcast antennas, it needs to be installed according to the EMC information provided. Do NOT use unapproved accessories or attempt to modify, disassemble or otherwise misuse the Salute RDX system or any of its components.

### 10. Warranty

- Prius Healthcare guarantees this equipment to be free from defects in material and workmanship for up to 12 months from the date of delivery.
- All warranty work will be performed at the service address below, shipping charges prepaid.
- At Manufacturer's' discretion we agree to service, repair or replace any equipment or part found to be defective at no charge.
- This warranty excludes equipment damaged through shipping, tampering, improper maintenance, carelessness, accident, negligence, misuse, or which has been altered, repaired or dismantled other than with the manufacturer's written authorization following approved procedures and performed by certified technicians.
- In no event shall Prius Healthcare be liable for any direct, indirect, consequential damage or loss resulting from the use of equipment.
- Warranty is non-transferrable.



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